

## EVERYTHING YOU NEED TO KNOW

The StarLeaf Connection License delivers all that you need for a successful video conferencing service, today and throughout the term of the license.

The Connection License gives you access to the full range of video calling features, provisioning and management and most importantly, ensures you receive world-class StarLeaf technical support, on demand and when you need it. Technical support is provided by your trusted reseller's support team, which is always backed up by our own team of experts.

In addition, our service operations team constantly monitors your devices and proactively takes care of any issues. The team also takes care of pushing periodic software upgrades, out of hours, without you having to do anything, saving you the time and the headache. Upgrades not only resolve any problems that come to light, but also deliver new features and functionality that are developed as we constantly enhance and extend our world-class service.

### THE CONNECTION LICENSE DELIVERS:

- Technical support
- Unlimited Breeze software clients
- Unlimited point-to-point calling with no per-minute charges
- The ability to reach anyone with or without their own video endpoint using the StarLeaf guest invite feature
- The power to connect to any video equipment including Microsoft Lync, Cisco, Polycom, Avaya, Lifesize and any other H.323 or SIP devices
- Full encryption and certificate based authentication to ensure privacy for all calls
- Endpoint provisioning and auto configuration for simple plug and play installation
- Firewall traversal without opening up ports through your firewall
- Access to your personalized management dashboard for provisioning users and meeting rooms, device monitoring and usage reporting
- SmartPath™ which provides intelligent routing and bandwidth management to cope with poor network connections and ensure optimum quality during calls
- Automatic software upgrades
- Endpoints systematically enhanced with new features as they are developed and released via the StarLeaf Cloud



StarLeaf offers customers flexibility and choice with a range of Connection License durations that cover 1 year, 3 years or the lifetime of the endpoint.

And don't forget, any StarLeaf customer with valid Connection Licenses or Conferencing Licenses is entitled to provide the StarLeaf Breeze software client to all users within their organization at no additional charge.

Each StarLeaf endpoint requires a Connection License.